



Meeting Agenda
Capetown, South Africa March 26-31, 2000

Sunday, March 26

13:00-20:00 **Registration Desk Open**

19:00 **Welcome Cocktail Party**

Monday, March 27

07:00-08:30 **Breakfast**

08:30 **Welcome Address**
Ms. Noedine Isaacs, Vice President
Inflight Services, South African Airways

09:00 **Technical Presentations**
'The Crew Request Systems (Fltops & Inflight Services)'
Helmuth Eggeling, Lufthansa

10:00 **Coffee Break**

10:30 **Technical Presentations (cont.)**
'Optimization of Selection of On-call Crew Members'
Amanda Scott, Air New Zealand

11:00 **'Central Rule Management'**
Luc Freget, Kernel Software

11:30 Group Photo Shoot

12:00-13:15 **Lunch**



Monday, March 27 (cont.)

13:15 **Airline Reviews** (5-10 min each)
 Aeromexico Air France Air New Zealand
 Alaska Airlines Alitalia Ansett Australia
 Atraxis Austrian Airlines Braathens S.A.F.E
 . British Airways China Airlines Comair
 Condor Continental Delta Air Lines
 El-Al Eva Airways

15:00 **Coffee Break**

15:30 **Airline Reviews (cont.)**
 GB Airways Iberia Airlines KLM Cityhopper
 Korean Airlines Kuwait Airways Lanchile
 Lufthansa Northwest Qantas Airways
 SAS SAS Data Singapore Airlines
 SAA Swissair UPS
 USAir Virgin Atlantic

18:30 **Group Night Out - South African Braai/Dinner at Spier Wine Estate**

Tuesday, March 27

07:00-08:30 **Breakfast**

08:30 **Vendor Introductions** (5-8 min each)
 Ad Opt Tech AOS Caleb Tech.
 Carmen Systems CompuServe ICL
 Industrial Opt Kernel Software

10:15 **Coffee Break**

10:45 **Vendor Introductions (cont.)**
 Lufthansa Sys Mercury NovoCetec
 Oasis oooi Consulting Resource Mgmt
 SABRE SEMA

12:00-13:00 **Lunch**

13:00-17:00 **Vendor Demonstrations**



Wednesday, March 29

07:00-08:30 **Breakfast**

08:30 **Technical Presentations (cont.)**
'DAYSY - One Year in Operation'
Dietmar Schymura, Lufthansa

09:00 **'History of FBT/CRA'**
Helmuth Eggeling, Lufthansa

10:00 **Coffee Break**

10:30 **Breakout Sessions**
Preferential Bidding
Facilitator - Benoit Lacroix, Ad Opt Technologies

Manpower Planning - In-flight and Cockpit
Facilitator - Shelley Klevos, Northwest Airlines

12:00-13:00 **Lunch**

13:00 **Technical Presentations (cont.)**
**'Automatic SABRE and OAG Interfaces for Offline
Deadhead Selection and Management'**
Dr. Robert Gerbracht, PIAS, Inc.

13:45 **Breakout Sessions (cont.)**
Intranet/Internet/Crew Access
Facilitator - Bimy Dobson, Mercury Scheduling

15:15 **Coffee Break**

15:30 **Technical Presentations (cont.)**
'Crew Schedule Rebuilding at Alitalia'
Giancarlo Broggio, Alitalia

16:00 **Panel Discussion**
TBA

17:00 **Open Evening**



Thursday, March 30

07:00-08:30 **Breakfast**

08:30 **Technical Presentations (cont.)**
'RAP - Reengineering Critical Airline Processes'
Helmuth Eggeling, Lufthansa

08:45 **Breakout Session (cont.)**
Line and Pairing Optimization
Facilitator - Dr. Robert Gerbracht, Mercury/PIAS

10:15 **Coffee Break**

10:45 **Breakout Sessions (cont.)**
Crew Notification/Recovery
Facilitator - Bimy Dobson, Mercury

12:15-13:30 **Lunch**

13:30 **Breakout Sessions Review**

15:00 **Coffee Break**

15:30 **Technical Presentations (cont.)**
'Process Orientation in Airline Operations'
Tilo Hilmer, Condor Flugdienst

16:00 **Technical Presentations (cont.)**
TBA

17:00 **Open Evening**

Friday, March 31

07:00-08:30 **Breakfast**

09:00 **Business Session**

09:30 **Closing**