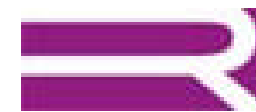


**RM ROCADE**  
WORLDWIDE AIRLINE SOLUTIONS

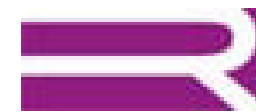
Ian Hunt, Chief Operations Officer

**RM ROCADE**



# C o m p a n y

- Founded in 1986 as Resource Management
- An independent company
- More than 60 customers in 31 countries
- Head office in Stockholm, Sweden
- Offices/subsidiaries in UK, France and affiliates in China, Taiwan and Hong Kong
- 100 employees
- 500 years of accumulated airline experience



# S t r e n g t h s

- Established - more than 60 airlines around the world
- Genuine airline experience – 500 years accumulated
- The total solution: aircraft, crew and business planning
- Completely integrated system
- Solutions based on pure standard SW
- Good customer relationship (ref. market survey 1999)
- User-friendly and easy-to-learn products
- Quick and well structured implementation process
- Market driven development
- Organisational structure for continued growth

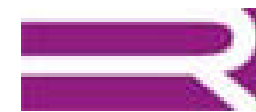


C o r p o r a t e

M i s s i o n

*"...provide complete solutions  
to improve operational efficiency  
of our customers  
by optimizing utilisation of aircraft and crew"*

RM ROCADE



# V i s i o n

*"To be the leading independent  
supplier of software and services in  
the airline industry"*



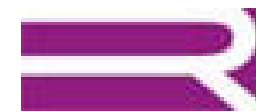
More than 60  
customers in  
31 countries

RM ROCADE



# P R O D U C T C o n c e p t





# RM Crew Management

- Crew Pairing System – to create anonymous crew rotations.
- Crew Assignment System – to assign flight duties and other activities to crew members in a legal and fair way.
- Daily Crew Operations System – real time mode system to handle changes concerning flights and crew members.



# F u l l s e r v i c e O f f e r

AIRLINE BUSINESS CONSULTING

OUTSOURCING

IMPLEMENTATION

Model

Project Management

Product Consultants

Tech. Consultants

Training



SUPPORT & MAINTENANCE

24 h Helpdesk

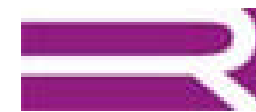
On site support

New releases

Error handling

Modifications

RM ROCADE



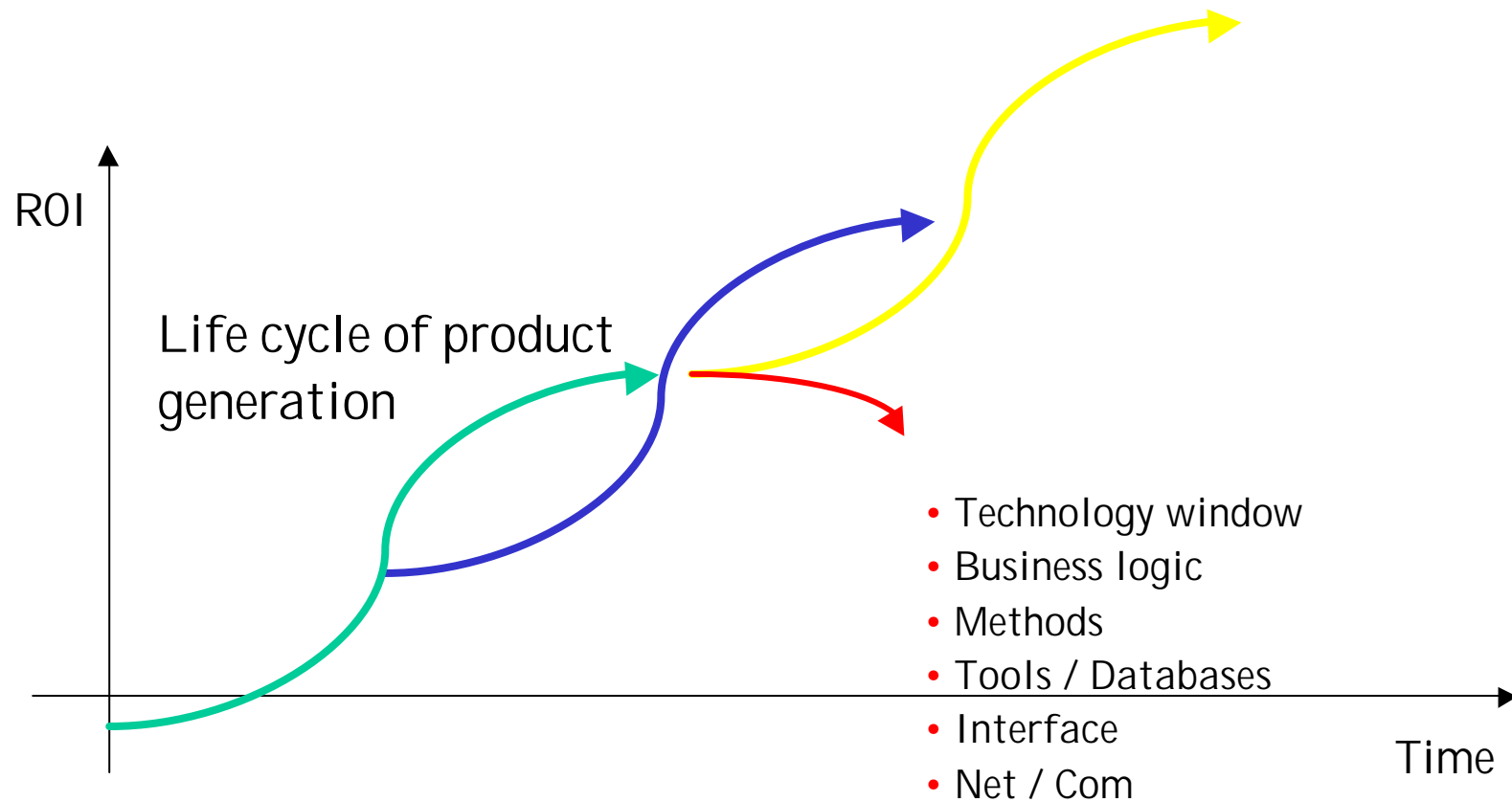
# N e w p r o d u c t s

New generation - System 5

Benefits:      Database "standard"  
Higher performance  
3<sup>rd</sup> party report tools  
Base for wide area networks  
Unix servers



## RM Rocade's development philosophy gives security





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