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# Welcome to Lufthansa Systems Berlin and **NetLine/Crew**

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**AGIFORS Crew Management Study Group**

Cancun, Mexico 2001



**Lufthansa Systems  
Berlin**

# Lufthansa Systems Berlin Company profile



- Lufthansa Systems Berlin is an IT service provider for the travel and transport industries.
- From our headquarter in Berlin we have been operating worldwide for 16 years.
- 180 highly qualified employees make up our success.
- NetLine as our leading product focusses on integrated process support for airlines from scheduling to operations control



# Lufthansa Systems Berlin

## Airline Core competence



- **We build systems and solutions to support airline processes in the field of:**
  - Scheduling
  - Operations Control
  - Crew Management
  - Maintenance Control
  
- **We are experts in**
  - Specialised consulting
  - Project management



# Lufthansa Systems Berlin Airline Customer Portfolio



## 38 Airline Clients

### 18 operating NetLine/Crew



# Lufthansa Systems Berlin

## Who is here ?

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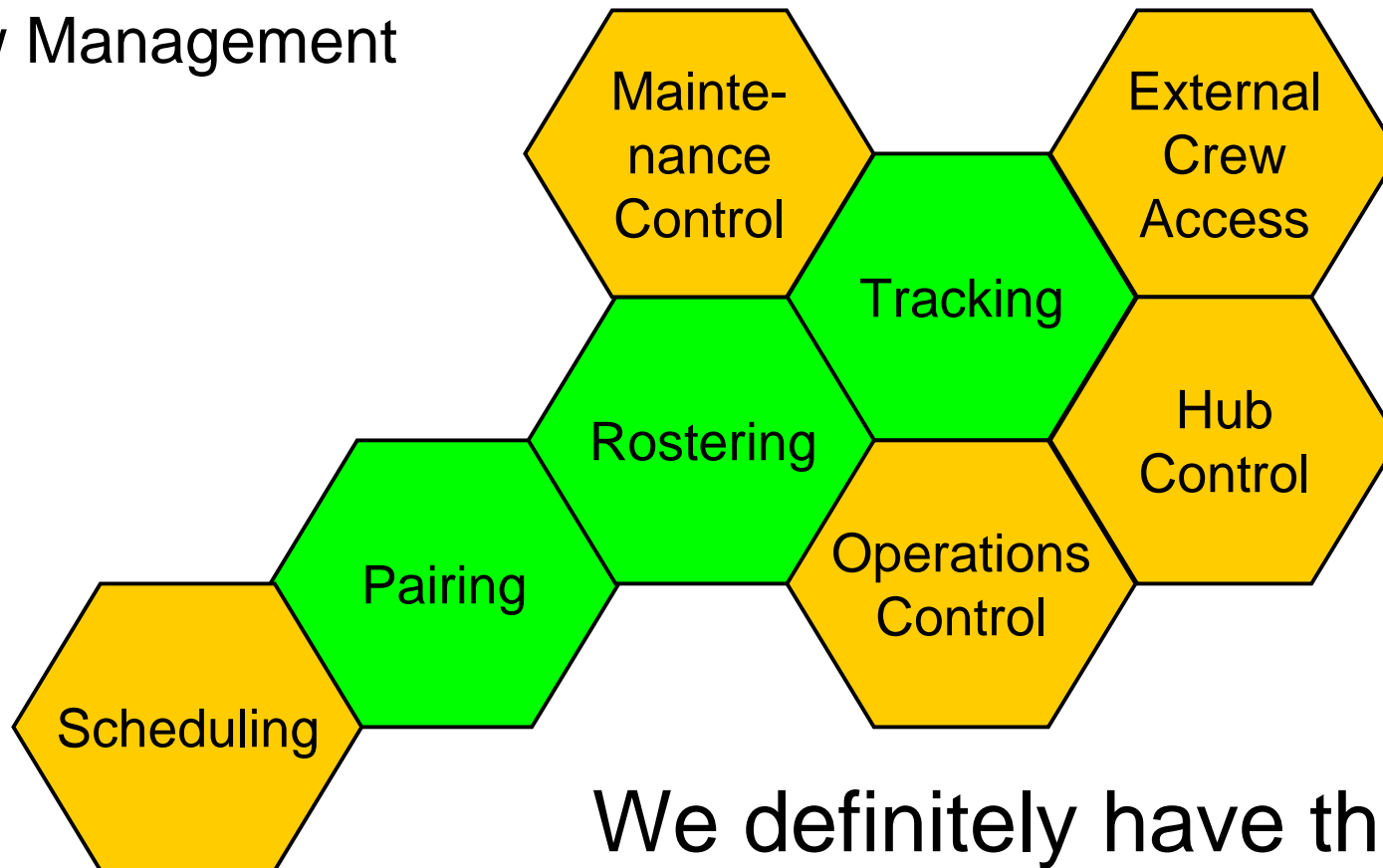
Andrea Schmidt - Senior Consultant Crew Management  
Volker Kruckemeyer - Product Manager NetLine/Crew  
Cliff Moen - Sales Rep  
Robert Gonzales - Sales Rep  
and me



# Lufthansa Systems Berlin NetLine/Crew



## Core Features in Crew Management



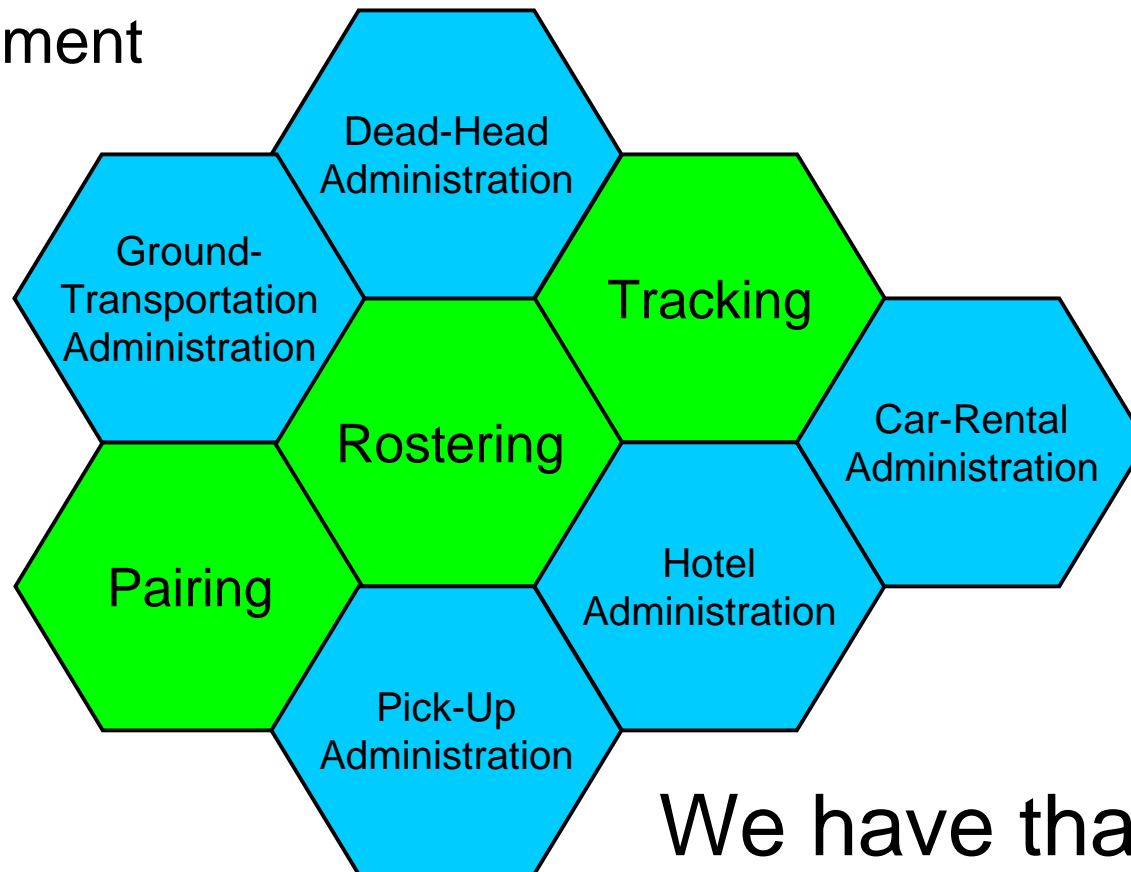
We definitely have that...



# Lufthansa Systems Berlin NetLine/Crew



## Advanced Features in Crew Management



We have that too...



# Lufthansa Systems Berlin NetLine/Crew



## Summary

- Integrated process support from pairing to tracking is mandatory
- Covering the basics still leaves a lot of duties unsupported
- Major workforce is used (or even wasted) for supporting duties and the administration of peripheral tasks like HOTAC, G/T, D/H or P/U
- Integration of such advanced features in your process-orientated IT-solution drastically reduces manual workload and improves:
  - the speed of your operation
  - the manpower-utilization in your crew management units
  - even the costs of travel due to optimized assignments or deassignments of required entities





Meet us at our booth

Thank you for your attention...

