

Sabena Facts

- **Address:** Sabena House
Brussels Airport
1930 Zaventem – BELGIUM
Tel. + 32 2 723 31 11
www.sabena.com

- **Destinations:** Europe represents 84% of Sabena's traffic, Transatlantic 9% and Africa 7%. A total of 111 destinations in 47 countries including: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Great Britain, Greece, Hungary, Ireland, Israel, Italy, Lebanon, Luxembourg, Morocco, The Netherlands, Norway, Poland, Portugal, Russian Federation, Slovenia, Spain, Sweden, Switzerland, Turkey; United States, Canada; Benin, Burkina Faso, Cameroon, Cape Verde, Ivory Coast, Gambia, Guinea, Mali, Nigeria, Senegal, Togo, Angola, Congo, Kenya, Uganda, Rwanda, South-Africa; India and Japan.

- **Partnership** Member of the Qualiflyer Alliance
Co-operation agreement with Swissair and American Airlines
Commercial agreement with City Bird and Virgin Express

- **Passengers** 10 million passengers yearly transported on scheduled services

- **Hub:** Brussels

- **Crew:** 700 pilots
2200 flight attendants
350 legs



→ Sabena's fleet

• Long-haul Fleet:

Airbus

6	A330-200	2	A340-200
4	A330-300	2	A340-300

• Medium-haul Fleet:

Airbus

14	A319
5	A320
3	A321

Boeing¹

6	737-300
3	737-400
6	737-500

Other (DAT)

6	Bae 146
14	Avro RJ 85
12	Avro RJ100
2	ATR72-200
5	DH8

→ **Qualification:**

Sabena's pilots are qualified on either

- Airbus wide-body
- Airbus narrow-body (A319-320-321)
- Boeing 737

DAT's First Officers are qualified on either

- BAe 146
- Avro RJ 85 and Avro RJ 100

DAT's Captains have both qualifications

- BAe 146 and Avro RJ 85 – RJ 100

Flight attendants are qualified on either

- B737 and Airbus narrow-body (A319-320-321)
- Airbus wide-body and Airbus narrow-body
- Boeing 737 and Airbus wide-body

¹ Boeing 737 fleet being gradually replaced by the Airbus A320 family

SABENA
Current Crew Management System

	Name of System	In-House/Vendor	Technical Platform	Operation System	Database
1. Manpower Planning	PC based	In-house	PC		Excel ou Access
2. Crew Record	ICMS	Pico-Soft	Unix Server	Solaris 2.6	Unidata
3. - Simulator	Wallchart		Unix Server	Solaris 2.6	Flat file
- Training Planning/ Assignment	ICMS (cabin+cockpit)	Pico-Soft	Unix Server	Solaris 2.6	Unidata
4. Pairings builder	Altitude	AdOpt	Unix Server	Solaris 2.6	Flat file
5. Roster Planning/ Assignment	PBS ICMS	AdOpt Pico-Soft	Windows NT Server Unix Server	NT Solaris 2.6	Flat File Unidata
6. Maintenance	ICMS				
7. On the day	ICMS				
8. Crew check-in	ICMS				
9. Hotel	ICMS				
10. Vacation	ICMS				
11. Others:					
- Crew Communication	CrewLink+ICMS	In-house	NT Web Server	NT	Ldap
- CMS Corporate Database	SAP R3 + SD	SAP	UNIX Server	Solaris 2.6	Oracle
- Legality & Composition Check	ICMS	Pico-Soft	Unix Server	Solaris 2.6	Unidata
- Per diem	ICMS				
- Overtime & Allowances	ICMS				
- Statistics and Reports	ICMS				
- Cabin Operation Reporting	ICMS				



Participants to Agifors

◆ Etienne Van Autrève – Chief Information Officer Flight Operations

- Staff member of Flight Operations Executive Vice-President
- Formal Head of Crew Management
- In charge of in-house applications development

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◆ Valerie Accou – Junior Project Leader

- Crew Scheduling re-engineering
- Performance analysis of Cargo scanning roll out

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Cargo 704
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◆ Joël Mottie – Project Manager Flight Operations Information Systems

- Project Leader for Flight Operations related applications

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