



Continuing to be the Southern  
World Spirit .

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AGIFORS CREW MANAGEMENT  
MEETING AT CANCUN

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## ... OUR STATUS-QUO AND IMPROVEMENTS

What was Lan Chile during last AGIFORS and what is nowadays.

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- 1) Last *AGIFORS*, 9000 Employees. Today, 11000 Employees
  - 2) Last *AGIFORS*, *AIRBUS* fleet conversion process. Today, two A340 plus four A320 operating. Next months, four A340 plus nine A320 operating.
  - 3) Last *AGIFORS*, going into One World alliance. Today we're a One World member.
  - 4) Last *AGIFORS*, Flight and Cabin crews composed by 450 pilots and 1000 flight attendants. Today we have 427 pilots and 1386 flight attendants.
  - 5) Last *AGIFORS*, 21/2 year experience of RM Crew Scheduling , Tracking and Planning System. Today we have more than two year experience and moving two a more robust and improved version. Complete package utilization increased during the last months.
  - 6) Last *AGIFORS*, our business was 2/3 passengers 1/3 cargo. Today same distribution but cargo is increasing rapidly with MERCOSUR agreements.
  - 7) Last *AGIFORS*, LAN played an important role in the region. Today it is a region leader. Its revenue, security standards and the passengers word of mouth confirms it.
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# ... Manpower Planning and Rostering.

Time Span



**LANCHILE** MPP, Rostering and Controlling

